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CONDENSATION

Condensation is a natural phenomenon that occurs when warm, moist air comes in contact with a cold surface. In a double-pane window, the warm air from the interior of the home can seep through the window frame or the space between the panes, where it meets the cold exterior pane. This causes the moisture to condense on the cold surface, forming droplets of water. Condensation is most likely to occur during the winter months when the temperature difference between the interior and exterior is greatest.

PROCEDURE

1. Identify the location of the condensation. Is it on the interior or exterior pane? Is it on the top, bottom, or side of the window? 2. Check the weather. Is it raining or snowing? Is the temperature outside below freezing? 3. Check the window frame. Is there any water or moisture around the frame? 4. Check the space between the panes. If there is condensation between the panes, it may indicate a problem with the window's seal. 5. Wipe away the condensation with a soft cloth. 6. If the condensation persists, contact a professional window installer or repair service.

THE FINE PRINT

This warranty is void if the window is not properly installed. The warranty does not cover damage caused by accidents, misuse, or neglect. The warranty is limited to the original purchaser and is non-transferable. The warranty is subject to the terms and conditions of the warranty registration process. The warranty is not valid unless the warranty is registered online at www.sunrisewarranty.com.

WARRANTY REGISTRATION & TRANSFER

Warranty registration is required for this warranty to be valid. To register your warranty, please visit www.sunrisewarranty.com and follow the instructions. If you are transferring the warranty to a new owner, please contact customer service at 1-800-333-3333 for more information.

This is the only acceptable means of registering your warranty.

INSULATED GLASS - LIFETIME NON-PRORATED TRANSFERABLE WARRANTY

This warranty covers the glass unit of the window. It is a lifetime, non-prorated, transferable warranty. The warranty is valid only if the window is properly installed and maintained. The warranty is subject to the terms and conditions of the warranty registration process. The warranty is not valid unless the warranty is registered online at www.sunrisewarranty.com.

GLASS BREAKAGE - LIFETIME NON-PRORATED WARRANTY

This warranty covers the glass unit of the window. It is a lifetime, non-prorated warranty. The warranty is valid only if the window is properly installed and maintained. The warranty is subject to the terms and conditions of the warranty registration process. The warranty is not valid unless the warranty is registered online at www.sunrisewarranty.com.

MADERA™ PREMIUM TRIM - NON-PRORATED TRANSFERABLE WARRANTY

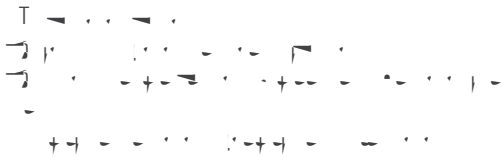
This warranty covers the Madera™ Premium Trim of the window. It is a non-prorated, transferable warranty. The warranty is valid only if the window is properly installed and maintained. The warranty is subject to the terms and conditions of the warranty registration process. The warranty is not valid unless the warranty is registered online at www.sunrisewarranty.com.



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TILTING IN DOUBLE HUNG SASHES



REMOVING SLIDING WINDOW SASHES



OPERATING CASEMENT WINDOWS



CLEANING MATERIALS



REGISTER YOUR WARRANTY ONLINE AT
www.sunrisewarranty.com



LIFETIME NON-PRORATED TRANSFERABLE

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